

Title:

Patient-Provider Concordance or Why don't patients do what they're told?

Conference:

Family Medicine Forum (FMF)- October 11-13, 2007

Author(s):

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Objectives:

Participants will gain insight into the issues existing between the patient and provider and the variables that can enhance or diminish the provider-patient collaboration and patient therapeutic commitment.

Key points:

The workshop will consist of three segments:

- 1) Background: An innovative, IRB-approved, qualitative study will be discussed; investigating psychosocial factors that impact on the patient-provider therapeutic collaboration. This matched case study utilized mixed methods of data collection in three primary care clinics and one specialized diabetes centre.
- 2) Discussion of Findings: The perspective of patients will be contrasted with their respective providers, yielding a broad understanding of areas of agreement and mismatch in the collaboration of providers and recipients in determining plans of care.
- 3) Small Group Interactive Session: Small group sessions, directed by expert facilitators, will guide participants in assessing strengths and gaps for patient-provider collaboration in their own clinical setting.