

Title:

Understanding Patient Care Gaps: View from Patients, Providers, and Administrators

Conference:

Alliance for CME 34th (2009) Annual Conference

Author(s):

Sean Hayes, Psy.D, AXDEV Group Inc.

Dilip Patel, Merck Frosst Canada Limited

Martin Dupuis, M.A., AXDEV Group Inc.

Suzanne Murray, AXDEV Group Inc.

Objectives:

The objectives of this workshop are: (1) To identify and better understand key issues and challenges that impact patient care from multiples perspective (patient, physicians, allied healthcare providers, and hospitals and governments administrators); (2) to better understand patients' experiences within the healthcare system in multiple diseases; (3) to identify causes of the gaps and barriers to optimal care in the current healthcare context.

Key Points:

At the end of this workshop, participants will (1) better understand the practice of healthcare in Canada, the needs of it's individual, group and systems as they strive to operate as part of one system delivering care to a patient population; (2) better understand the innovation, importance, and implication of this research project; (3) enhance participants' levels of understanding and confidence in how to translate these findings in their respective CME context.