

**Title:****Innovation in Collaboration: The ACES Case Study****Conference:****Canadian Association of Continuing Health Education (CACHE) 2009****Author(s):**

Suzanne Murray, AXDEV Group Inc., Brossard, QC, Canada

George Mejicano, University of Wisconsin, Madison, WI, USA

Pam McFadden, University of North Texas Health Science Center, Fort Worth, TX, USA

Tom McKeithen, Healthcare Performance Consulting, Fleming Island, FL, USA

Lloyd Myers, CE City, Homestead, PA, USA

Dixie Blankenship, Interstate Postgraduate Medical Association, Indianapolis, IN, USA

Jann Balmer, University of Virginia, Charlottesville, VA, USA

**Objectives:**

At the end of this workshop, participants will better understand: 1) How learnings from the ACES collaboration can be adapted to develop transparent and systematic collaborative processes; 2) The unique challenges regarding the strategy, operations, decision making, accountability, roles, responsibilities, legal and ethical boundaries of the collaboration; 3) How leveraging the relationship between collaborative stakeholders representing different disciplines can provide a structural framework that will stand up to the challenges of time, change of players, and evolution of the health education environment.

**Key Points:**

This workshop is designed to explore the process of forming and formalizing a consortium of multiple, non-homogenous organizations targeting performance improvement of healthcare professionals and teams in COPD and asthma care and thereby improved health outcomes for patients with these conditions. The collaborative model implemented to identify and agree upon clear outcomes that supported the objectives of all stakeholders will be discussed. This workshop will also highlight successes and challenges experienced by this consortium in which each organization brought its own culture and understanding of equitable collaboration to the table.