Title:

Performance change in the ever-changing healthcare environment (Systems Thinking)

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Objectives:
At the end of the session, participants will be able to 1) visualize change processes and challenges, 2) incorporate mechanisms to support change, and 3) identify interventions to challenge resistance to change.

Key points:
Practitioners' environment is ever-changing, and development of new skills are critical to their evolution and survival. Change models proved to be a useful framework in the development of CME interventions allowing to assess development barriers, develop potential solutions that are innovative and effective, and identify development enhancers.